

Don Gallice, Transportation Superstar

Donald Gallice is an AMTRAN Transportation Supervisor and is our 2014 Superstar of Transportation. Don joined AMTRAN in December 2004 as a part-time bus operator. The management team quickly recognized his potential and recruited him to become a driver/dispatcher. In December 2007, Don was promoted to Transportation Supervisor. He is a 2008 graduate of the Penn-TRAIN Professional Supervisor Program.

Technology

Don is the “guru” of ridership stats with our old GFI system and our new Avail myFare system. We also rely on him to keep up with our surveillance cameras on the buses. He takes care of downloading, viewing, and archiving the video.

Safety & Security

Don is also our “on call” supervisor and makes himself available 7 days a week, all hours, for any emergency. He is a member of our Safety & Security Team and assisted with the development of AMTRAN’s SSEP Plan. He is also a member of Blair County’s Local Emergency Preparedness Committee.

Don, his wife Lisa, and their son David live in Altoona. Being a native of Altoona and having many local family members, AMTRAN’s Relay for Life team gets help from Don’s whole family in all our fundraising projects. Don has taken the lead of our Relay for Life Team and donates a large amount of his personal time to the team. He is an avid Pittsburgh Penguins fan, and he loves Christmas. If we let him, he would



Don Gallice

play Christmas music year-round.

With a calm, quiet demeanor and a sense of humor that never quits, he keeps us all in stitches.

Don’s dedication to our people and our organization is immeasurable. His personality and his accomplishments over the past 10 years make him our Superstar of Transportation for 2014.

THE TRIP SHEET

Altoona, PA



In February, AMTRAN unveiled **Faces of Amtran**, a customer photo contest. Customers could take a self-portrait (a selfie) on the bus and enter it along with their story about why they like AMTRAN. In mid-March, a winner was chosen randomly to receive a \$300 Visa Gift Card.

Positive Customer Feedback

We received more than 25 entries from younger and older customers alike. Their stories ranged from sweet and sincere to tongue-in-cheek.

One young man claimed that riding AMTRAN “changed my life.” Two entries said that they met their significant others on the bus. Almost everyone posted positive comments about how friendly and helpful the AMTRAN bus drivers are.

One entry reads, “There are many awesome bus drivers who have become more than drivers but are now my friends. AMTRAN is safe and affordable transportation. Thank you for many happy memories and enjoyable experiences.”

All of the photos and stories are posted on the web at www.FacesofAmtran.com.

Winner

The winner of **Faces of Amtran** is Sierra Veloz. She is pictured below with her two children, one of whom is holding the \$300 Visa Gift Card.

Sierra’s entry reads, “I ride the bus almost every day

with my 3-year-old daughter and 11-month old son. I would say I have the best experience every day. I’ve made friends with the bus drivers.

They treat me and my kids like gold, and take me exactly where I need to be!”



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Change Service Requested



AMTRAN hires Josh Baker

AMTRAN recently announced a new member of their management team, Altoona native Josh Baker.

Transportation Experience

Josh has significant experience in public transit including four years running the transportation department at Blair Senior Services as well as a stint managing Northumberland County's shared ride program in Elysburg.

He graduated from Bishop Guilfoyle High School and earned a degree in Business Management at Penn State Altoona.

Josh lives in Altoona with his wife, Kristen, and their two sons. He is best known locally for coaching boys basketball at BG from 2006-2011.

Succession Plan

"Josh is part of our succession planning here at AMTRAN," according to General Manger Eric Wolf. "He is starting out as a Transportation Supervisor but will eventually succeed John Palko who is retiring next year."



Dump the Pump Thursday, June 19

With ongoing high gas prices, AMTRAN will join with other public transportation systems nationwide to participate in the ninth annual National Dump the Pump Day on Thursday, June 19. The slogan of this year's National Dump the Pump Day is "Dump the Pump. Save Money. Ride Transit."

Free Rides All Day

On June 19, AMTRAN in Altoona will be offering free rides all day on all buses on all routes.

Save money. Take the bus every day!

Sponsored by the American Public Transportation Association (APTA), the 2014 National Dump the Pump Day encourages people to ride public transportation and save money instead of driving a car. Started in June 2006 when gas prices first hit \$3 per gallon, this national day emphasizes that public transportation is a great travel option that also helps people save money.

Saving money is on everyone's minds, and public transportation is the quickest way to beat high gas prices. According to the latest APTA Savings Report, individuals in a two-person household can save an average of \$842 monthly by downsizing to one car which translates to more than \$10,000 annually.

Transit Ridership at Record High

Last year, Americans took 10.7 billion trips on public transit. (That's billion with a "b.") That's the highest nationwide ridership in the past 57 years.

"Americans in growing numbers want to have more public transit services in their communities," said Peter Varga, APTA Chair.

myStop app for iPhone & iPad

Amtran and their tech partner, Avail Technologies of State College, have announced a myStop app for iPhones and iPads available as a free download at the App Store.

Trip Planning & Real Time Bus Departures

Using the new app, customers can plan their trip through Google Maps. You can find out when your bus will be at your stop in real time. You can also set an alert to remind you when the bus will arrive.

Technology you can use

The new smart phone app is one of many technologies that make it easier to ride an AMTRAN bus. Real-time bus departures are also available on our website, by phone (944-1200), or by scanning a QR code posted at every bus stop. AMTRAN also offers a rider alert service to send you a text or email if your bus is detoured for weather or construction.



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Do you use myStop to get real-time bus departures?

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WE WANT TO HEAR FROM YOU

Employee Recognition

Safety & Years of Service

At a Company Meeting on February 13, AMTRAN recognized employees for years of service and for excellent safety records over an extended period of time.

Safety Milestones

Twenty-three employees were recognized for having zero preventable accidents in 2013. They will receive an additional personal day in 2014.

Award checks were presented to employees who reached certain non-consecutive-year milestones without a preventable accident.

Curtis Bopp and Darla Sue Couturiaux received \$50 checks for 5 years accident-free. John Warfield, Jr. received a \$100 check for 10 years accident-free.

Silver and Gold Safety Awards

Special recognition was given to two employees with significant accident-free histories. Marty Walters received the Silver Safety Award, a certificate and a \$400 check, for 25 non-consecutive years without a preventable accident.

Dale Holland received the Gold Safety Award, a certificate and a \$500 check, for 30 non-consecutive years without a preventable accident.

Years of Service

Ten-year service pins were presented to Maureen Gilbert and Don Gallice.

Twenty-year service pins were presented to Eric Wolf and Zenith Dodson